

Logging onto ICAN PHACTS from www.pathways.co.nz

The first time you log on you will need to download a specific file that will allow you access to ICAN PHACTS. The following instructions will help you through this process.

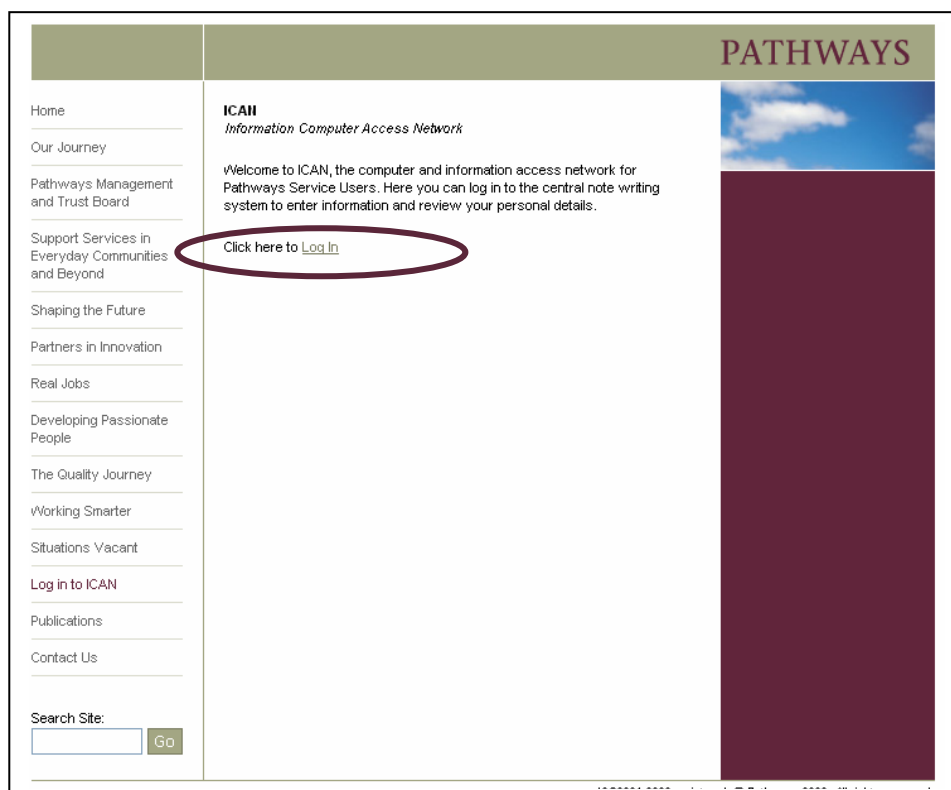
Please be aware that depending on how your computer is set up will dependent on how the information is presented to you. If you have any problems with the down load please contact It Support on 0800 422648


Step 1: Log onto <http://www.pathways.co.nz/>



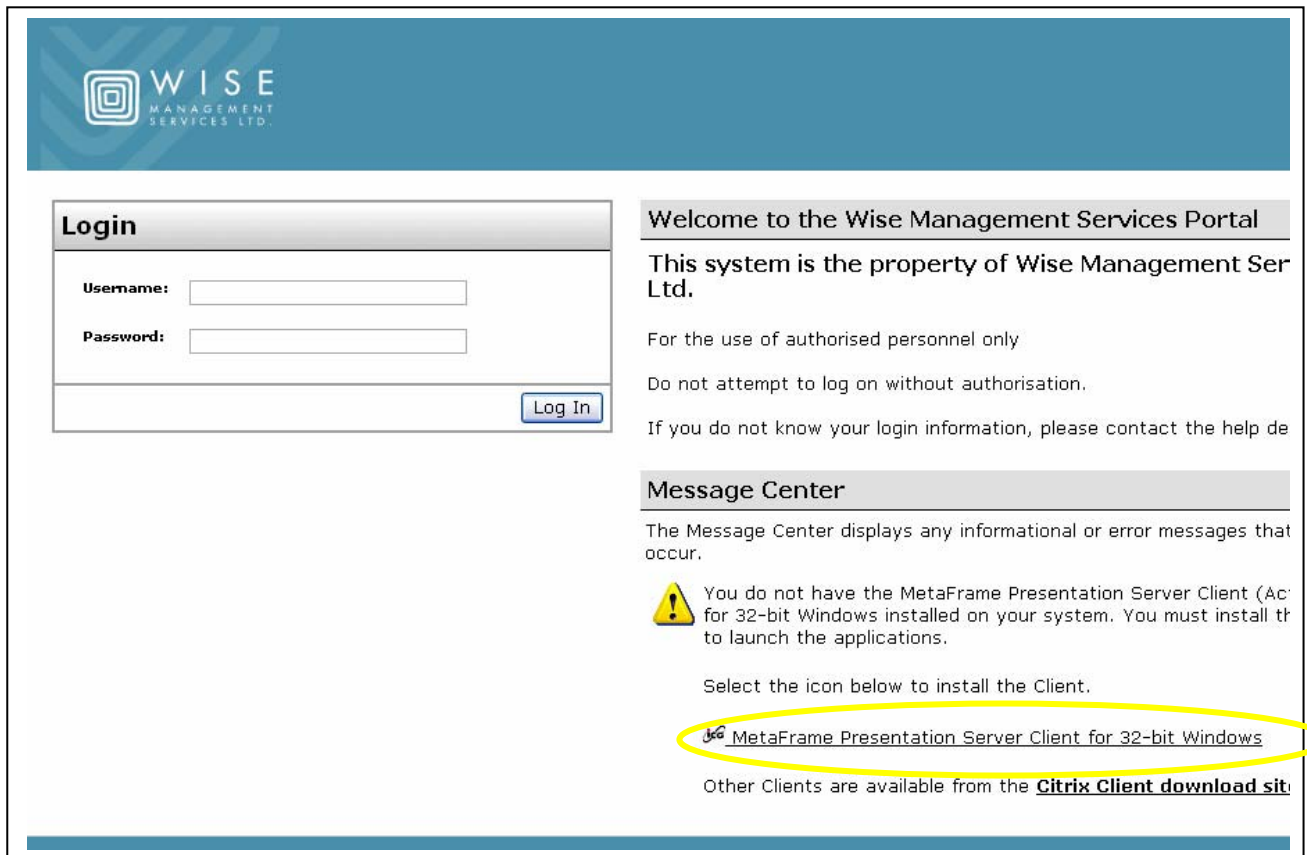
Step 2: Click onto ' Log in to ICAN '

You will now be presented with the following screen. Click on ' Log In '



Step 3: The first time you log on you will see the Message Center with a yellow triangle 
You need to download this file only ONCE.

Click on the  [_MetaFrame Presentation Server Client for 32-bit Windows](#)



W I S E
MANAGEMENT SERVICES LTD.

Login

Username:

Password:

Welcome to the Wise Management Services Portal

This system is the property of Wise Management Services Ltd.


For the use of authorised personnel only

Do not attempt to log on without authorisation.


If you do not know your login information, please contact the help desk.

Message Center

The Message Center displays any informational or error messages that occur.

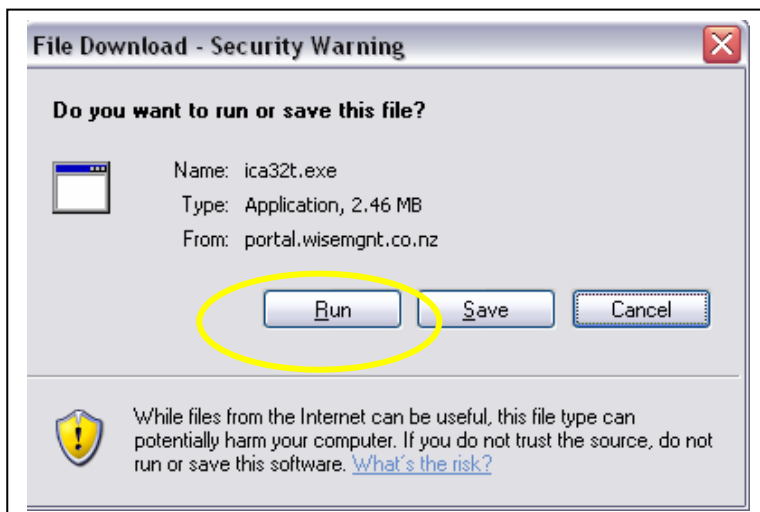
 You do not have the MetaFrame Presentation Server Client (Ac for 32-bit Windows) installed on your system. You must install it to launch the applications.

Select the icon below to install the Client.

 [_MetaFrame Presentation Server Client for 32-bit Windows](#)


Other Clients are available from the [Citrix Client download site](#).


Step 4: You will now be presented with this information. Click on **Run**



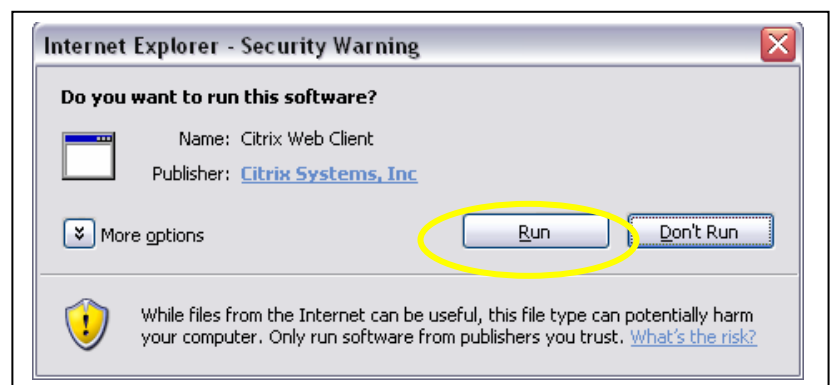
File Download - Security Warning

Do you want to run or save this file?

 Name: ica32t.exe
Type: Application, 2.46 MB
From: portal.wisemgmt.co.nz


 While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do not run or save this software. [What's the risk?](#)


Step 5: Click on **RUN**



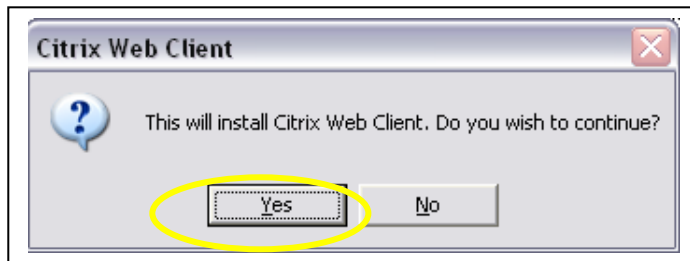
Internet Explorer - Security Warning

Do you want to run this software?

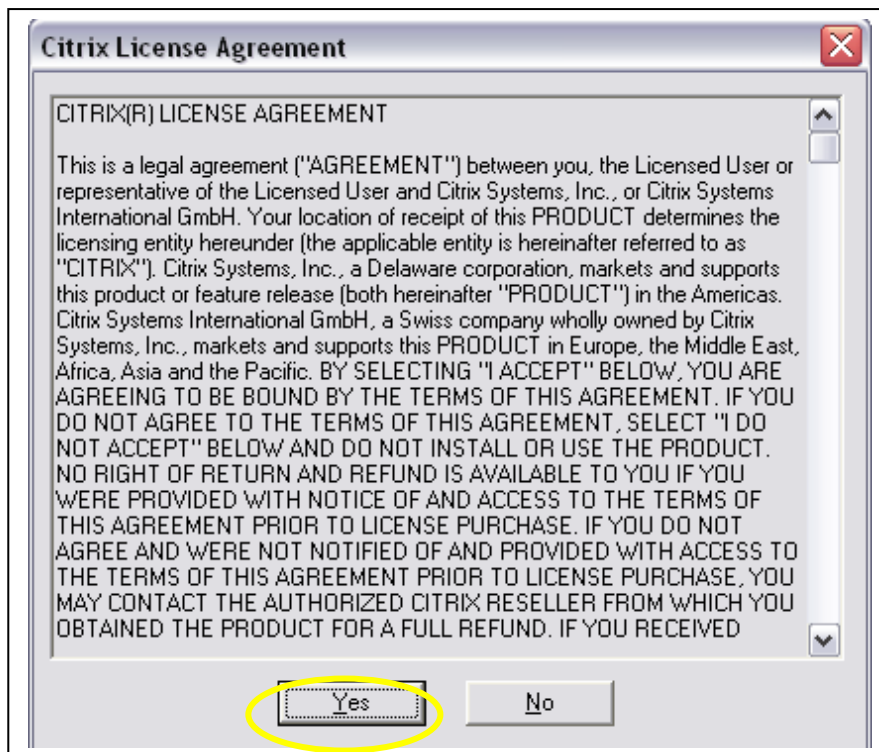
 Name: Citrix Web Client
Publisher: [Citrix Systems, Inc](#)

 While files from the Internet can be useful, this file type can potentially harm your computer. Only run software from publishers you trust. [What's the risk?](#)

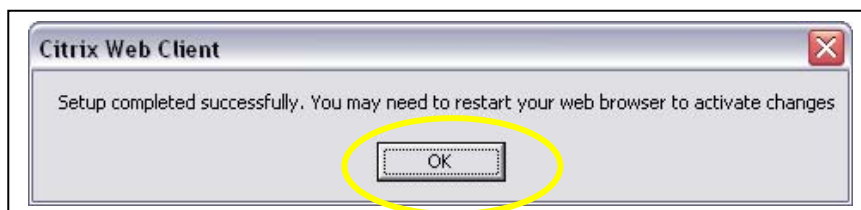
Step 6: Click on YES



Step 7: Click YES



Step 8: Click OK



The file is now down loaded.

Log back into www.pathways.co.nz

Follow Steps 1 and 2 to access the ICAN network.